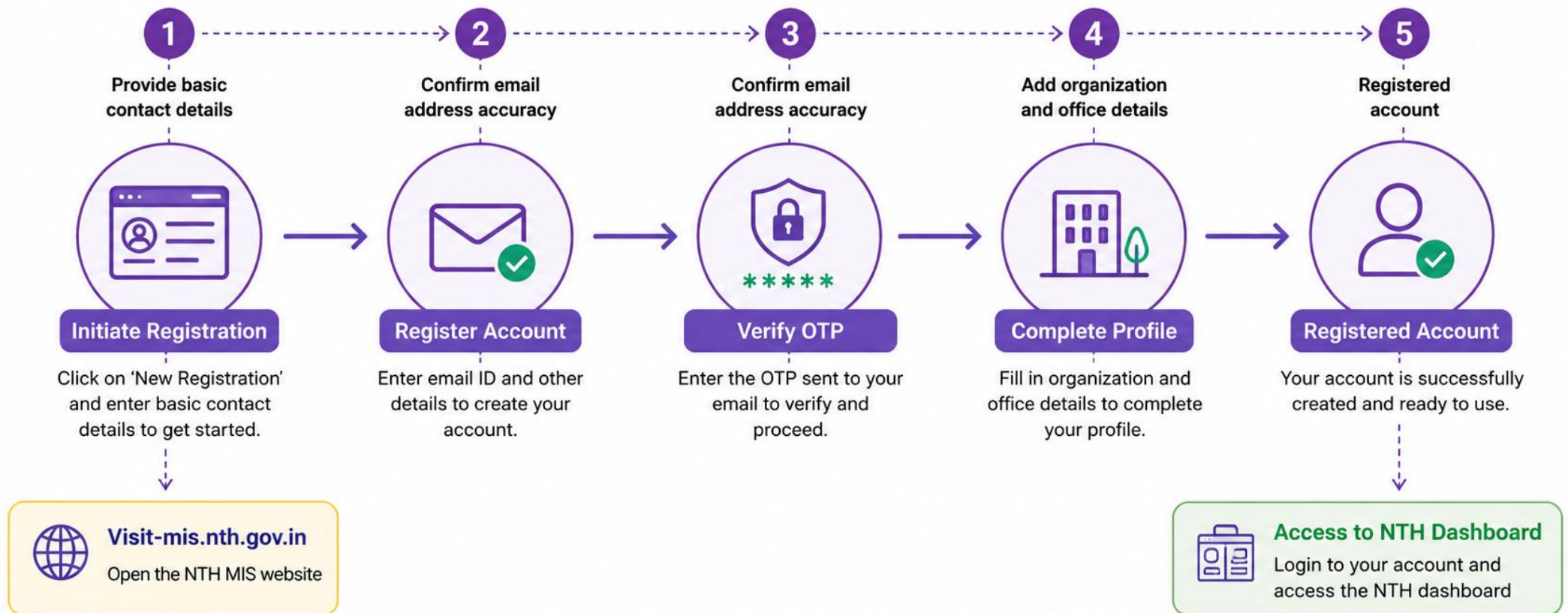


CUSTOMER USER MANUAL

USER REGISTRATION PROCESS





TEST REQUEST PROCESS

1



Login to Dashboard

Access the website and enter credentials.

2



Click on Test Request

Navigate to the test request section.

3



Fill Technical Specifications & Certificate Options

Provide detailed technical specifications and select certificate options.

4



Fill Sample Basic Details

Enter necessary basic information about the sample.

5



Enter Service Address Details

Input the address where the service is to be provided.

6



Add Clauses According to Test

Include any specific clauses relevant to the test.

7



Preview Test Request

Review all entered information for accuracy.

8



Submit for Verification

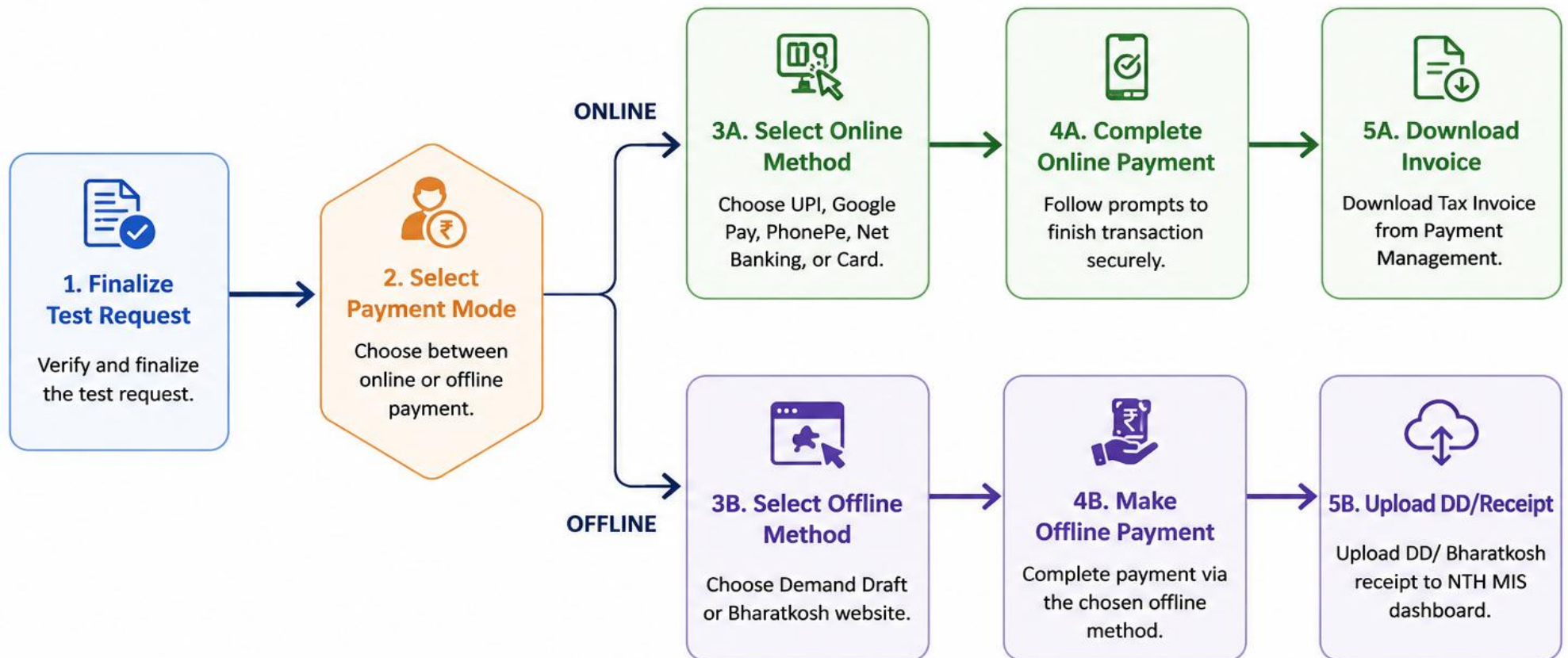
Submit the test request for further processing.



Note: Please review all details carefully before submission. Accurate information helps us process your request faster.



PAYMENT PROCESS OVERVIEW



Note: Ensure correct payment details and upload a clear receipt/invoice for successful verification.

1



Print the downloaded
QR code.

2



Ensure all necessary documentation is included with the sample.

3



Submit the sample along with the QR code and any other required documents to the designated branch.



Ensure the QR code is clearly visible and all documents are complete for smooth processing.